



BREISGAU CAMPING

STRANDBAD SILBERSEE

Badesee & Camping Resort

General Terms and Conditions for Breisgau Camping - Strandbad Silbersee GmbH

General information:

These terms and conditions govern the reciprocal rights and obligations between the camping guest and the campsite Breisgau Camping. With your registration on our campsite, you agree to a binding booking. This can be done in writing, verbally, by telephone or electronically. The contractual services of Camping Breisgau Camping are provided on the basis of the respective valid offers, descriptions and prices in the price lists valid for the travel period. The financial year matches the calendar year.

The campsite management reserves the right to change pitch allocations if necessary.

Telephone information, subsidiary agreements and other assurances of any kind must be made in writing to be valid and only become part of the contract if they have been confirmed in writing by Breisgau Camping.

Information provided by our staff by telephone is non-binding and therefore requires written confirmation. Therefore, please contact us in writing at the campsite Breisgau Camping.

Booking

Bookings can be made as described under 1 (General information).

There is no minimum duration of stay at our campsite.

The prices and dates listed in the booking confirmation are binding.

Changes to the actual length of stay do not reduce these.

However, from the 11th night you will receive a 10% discount on the pitch costs and personal costs. Additional costs such as garbage/electricity charges are not discounted.

For young people under the age of 18 traveling alone, a declaration of consent is required from a parent or legal guardian. The form for this can be found on our website and must be sent to our e-mail address BEFORE arrival.

The campsite Breisgau Camping reserves the right to cancel reservations at any time.

If your preferred pitch, object or period is not available, please contact our reception.

We will try to make your desired booking possible.

Payment

The amount will be charged on site on the day of arrival if it has not been settled in advance via our payment service provider when booking online.

Arrival / Departure:

The arrival and departure dates listed in the respective booking confirmation are binding. The booked pitch is available from 12:30 AM on the day of arrival.

The pitch must be cleared by 12:00 AM at the latest.



Cancellation/ Withdrawal of the customer:

You can withdraw your booking at any time without giving reasons, up to and including 15 days before the the booked date. In order to avoid misunderstandings, a withdrawal is only possible in writing (email).

Relevant for the time of withdrawal is the receipt of the withdrawal by e-mail to Breisgau Camping and its confirmation.

If you withdraw from the contract, we may, in accordance with § 537 of the German Civil Code (BGB), charge you reasonable compensation according to the following list:

Cancellation compensation of less than 15 days before the start of the booking: 15 % of the total price and less than 24 hours before the start of the booking 30% of the total price.

Pitches and rental properties that are not occupied by 18:00 on the day of arrival and for which no agreement on later occupation has been made, can be used by the campsite for other purposes.

As well as places and objects that become available due to early departure.

In such cases, the Breisgau Camping campsite will make alternative pitches available for any later arrival or re-arrival.

We strongly recommend you a travel cancellation insurance, e.g. with your insurance company or any travel agency (European travel insurance).

Visitors

Visitors are welcome at any time, but must be registered and pay the daily fee at the reception before entering the campsite.

Dogs

In order to ensure a relaxed interaction with all guests, we kindly ask everyone to adhere to a few important rules:

Many people are afraid of dogs, regardless of their size, cuteness, friendliness, or harmlessness. Your dogs must be kept on a leash throughout the entire campsite and are only allowed to use the designated paths. Only camping-compliant dog fences are permitted on your pitch (no wooden stakes or similar may be embedded in the ground).

The performance of both large and small businesses is prohibited throughout the campsite. Please use the forest and meadow outside our property for this purpose. Even there, the large business must be appropriately disposed of.

If, however, an accident happens on the campsite, please ensure thorough removal of the dogs business in the designated dog toilets. Dog waste bag dispensers and dog toilets are distributed throughout the entire campsite. Dogs are not allowed in the sanitary buildings, in and around the bathing lake, on the sunbathing lawns, and on the playgrounds. Your dog will surely enjoy outings and should not be left alone in the caravan.

Breed-specific regulations for certain dogs must comply with the regulations of Baden-Württemberg (muzzle requirement, etc.). In the interest of all campers, failure to comply with these rules may result in a ban from the site.

Opening hours

Please note our opening hours for reception, kiosk, and lake restaurant. Also, be aware of the generally restricted opening hours during the off-season. Entry and exit to the campsite are not permitted between 22:00 and 07:00 am.



Liability:

Each guest undertakes to treat the inventory and the campsite with care. They are obligated to compensate the landlord for any damages caused by them, their companions, or their guests during their stay. The campsite Breisgau Camping assumes no liability for damages, accidents, losses, or other irregularities that may occur to the guest, their companions, or visitors in connection with the use

of the campsite unless there is intentional or grossly negligent behavior on the part of the landlord or their agents. Liability is excluded in cases of force majeure, such as weather conditions or strikes.

Reporting Obligation

In the case of existing defects, the tenant is obligated to promptly report the defect to the management of Campingplatz Breisgau Camping. If this notification is omitted, the tenant is not entitled to any claims, regardless of the legal basis.

Site Rules

The site rules are binding for all stays at Campingplatz Breisgau Camping. They are available at the reception or can be downloaded from our website. In the case of serious violations, the landlord has the right to terminate the lease without prior warning. In such instances, the tenant is not entitled to any claims.

Errors

We reserve the right to correct errors, printing mistakes, and miscalculations.

Severability Clause

Should individual provisions of these General Terms and Conditions be ineffective or unenforceable, or become ineffective or unenforceable after the conclusion of the contract, the effectiveness of the General Terms and Conditions as a whole shall remain unaffected. In place of the ineffective or unenforceable provision, the effective and enforceable regulation should apply, the effects of which come closest to the economic objective pursued by the parties with the ineffective or unenforceable provision. The above provisions apply accordingly in the event that the contract proves to be incomplete.

Court Jurisdiction

The court jurisdiction is the registered office of Strandbad Silbersee GmbH – Breisgau Camping in Freiburg.

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